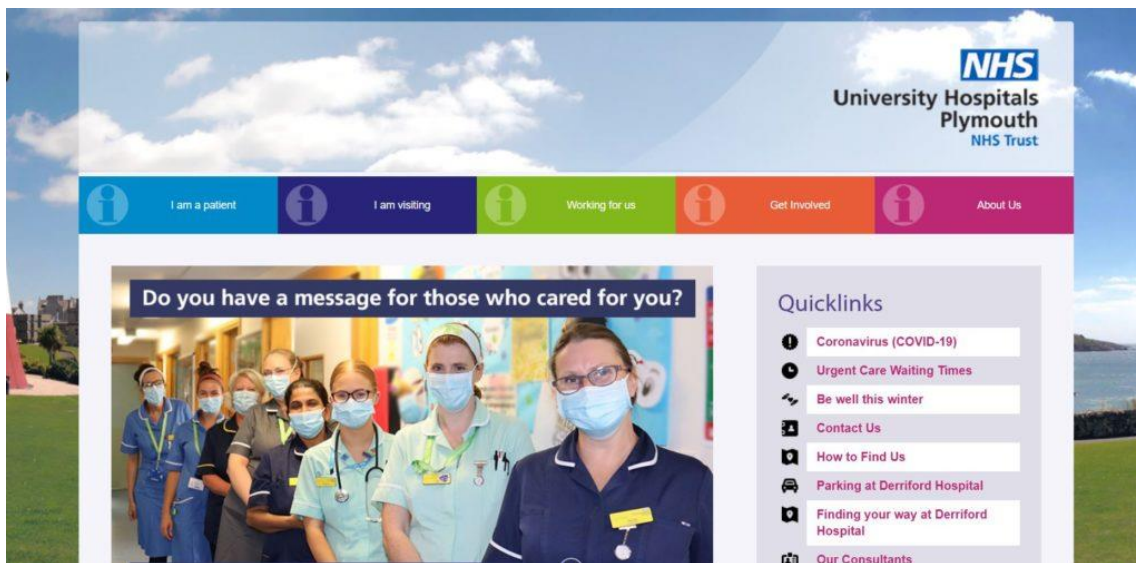


For this tutorial we are using the University Hospitals Plymouth NHS Trust website, other NHS Trusts in Devon will have the same sign up section but not necessarily the same layout.

The video above shows you how this works, along with the step by step guide to follow below:

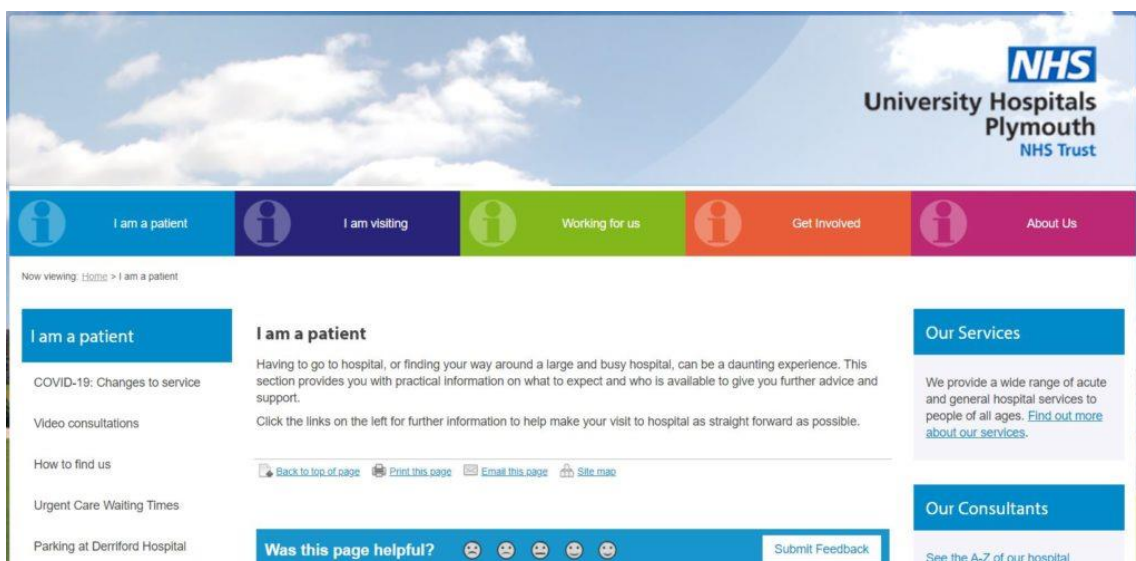
Step 1:

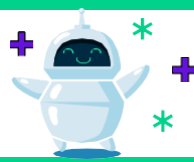
Open your web browser, such as Google Chrome (Windows) or Safari (Mac), Then go to the [Plymouth NHS Website](#), which looks like this:



Step 2:

Click on 'I am a patient' on the left, then on 'Video Consultations':

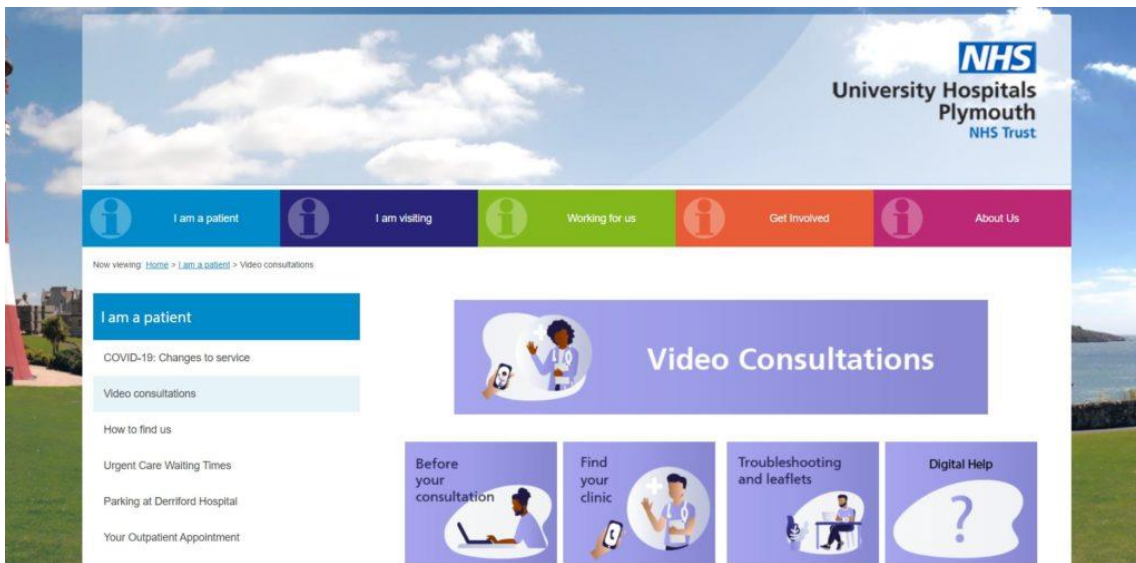




Step 3:

Now you're on the Video Consultations page.

There are four parts on the page: "Before your consultation", "Find your clinic", "Troubleshooting and leaflets", and "Digital Help".



Step 4:

To find your video consultation you can either click the "Find your clinic" button or scroll down until you reach the "Find your clinic" section. Then select which clinic your consultation is with:



Please select the correct video consultation tab below:

Please do not drop into a virtual waiting room unless you have a booked video consultation.

Derriford Clinics

Attend Main Outpatients video consultation

Attend Adult Critical Care Psychology clinic room video consultation

Attend Cardiology video consultation

Attend Cardiothoracic video consultation

Attend Chest Medicine video consultation

Attend Clinical Health Psychology video consultation

Emergency and Minor Injury Units

Attend Minor Injuries Unit South Hams video consultation

Attend Urgent Treatment Centre Cumberland Centre video consultation

Support Services

Attend Cancer Support Specialists video consultation


Attend Macmillan exercise and wellbeing video consultation

Attend Community midwifery video consultation



Step 5:


Once selected you should be presented with this pop up, where you can perform a **test** call or click the 'Start video call' button to begin your consultation.



**University Hospitals Plymouth NHS Trust:
Out Patient Main Waiting Area-UHPT**

Are you ready to make video calls?


Click the following button to test your device, connection, microphone, and web camera setup.
Note: This test does not actually make a call.



(Windows, Android, MacOS) Use the **Google Chrome** web browser
(MacOS, iOS) Use the **Apple Safari** web browser
(Windows only) Use the **Microsoft Edge** web browser

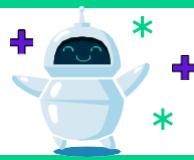
Enter the Waiting Area

Click the following button to enter the Out Patient Main Waiting Area-UHPT waiting area:



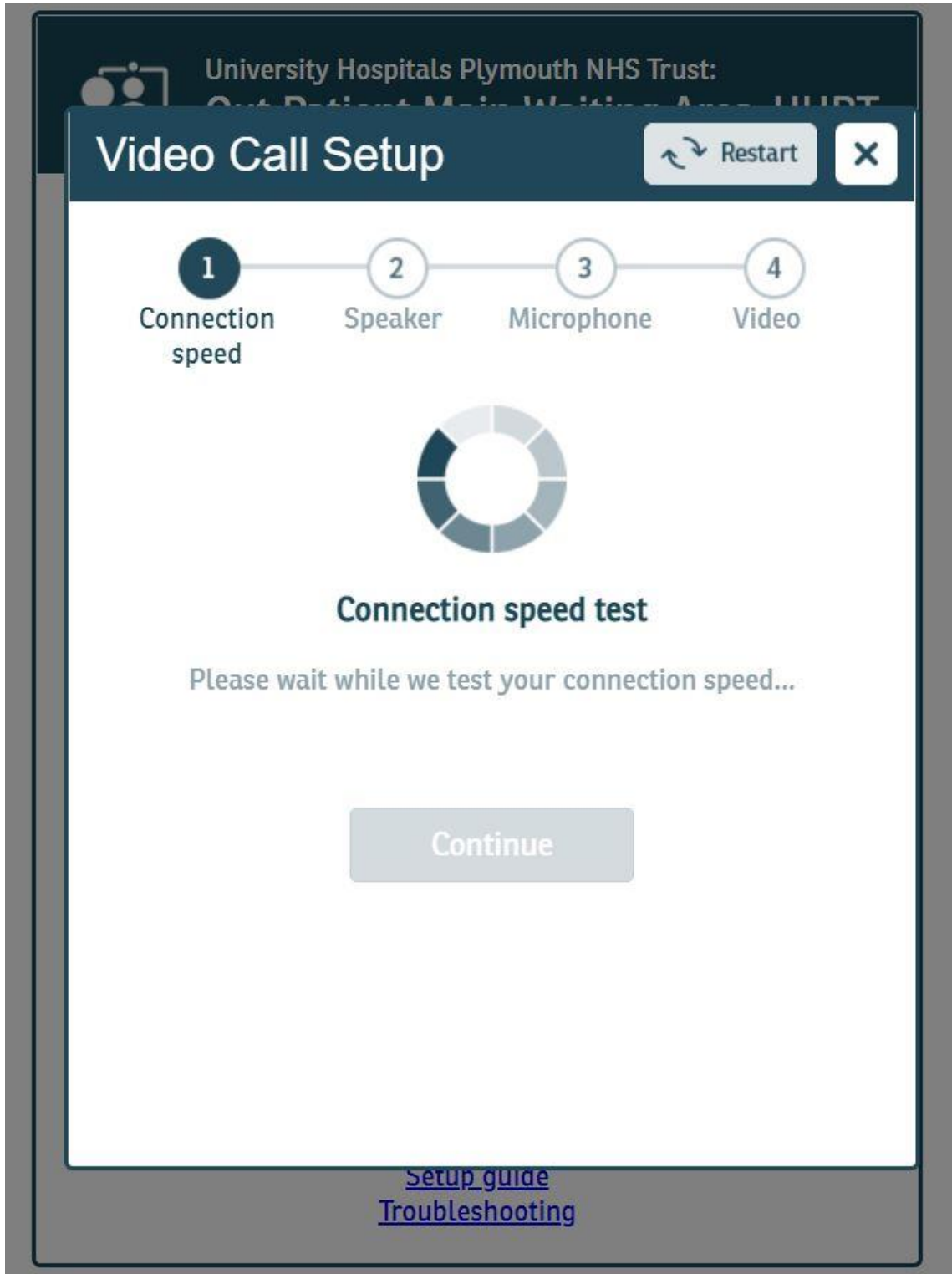
Need help or more information?

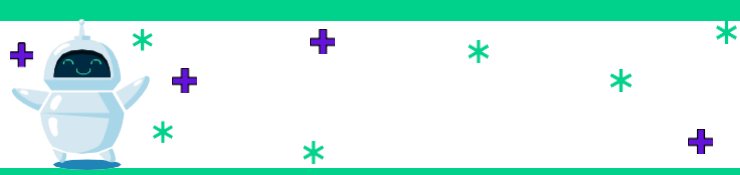
[Setup guide](#)
[Troubleshooting](#)



Step 6:

First Attend Anywhere will test your Internet Speed, Speakers, Microphone and Camera.





Step 7:

After the tests are finished, Attend Anywhere will ask for some details about you, so they can identify who you are. Click inside each box to type in your details:

Then press **Continue**. You will then be in the queue to talk to the medical professional and your video consultation will begin soon automatically.

University Hospitals Plymouth NHS Trust:
Out Patient Main Waiting Area-UHPT

Video Call Setup

Restart X

University Hospitals Plymouth NHS Trust

Waiting Area: Out Patient Main Waiting Area-UHPT

The person this call is about:
* Mandatory Field

First Name*

Last Name*

Date of Birth* / /

Phone*

Where can you be reached?

This personal information is only used during the call, then deleted.

I accept the [Terms of Use](#) and [Privacy Policy](#) and agree that NHS England Attend Anywhere uses cookies in accordance with its [Cookie Policy](#).

Continue >

Your details are being transferred securely.

[Setup guide](#)
[Troubleshooting](#)

